

Exam : ISEB BH0-002

**Title : ISEB FOUNDATION
CERTIFICATE IN
PROGRAMME/PROJECT
SUPPORT**

Version : Demo

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1. The Internal Rate of Return is:

- A. The Discount Rate which produces the highest NPV
- B. The Discount Rate which produces the lowest NPV
- C. The Discount Rate which matches the normal bank interest rate
- D. The Discount Rate which produces a zero NPV

Answer: D

2. The overall responsibility for monitoring and managing the project risk log should be taken by which role

- A. Project Manager
- B. Risk Owner
- C. Project Sponsor
- D. Project Support Co-ordinator

Answer: A

3. Who has responsibility for Quality Planning?

- A. Project Office
- B. Project Team member
- C. Project Manager
- D. End User

Answer: C

4. The text of an Exception Report will typically comprise of:

- A. The cause, the impact, the options, the recommendations
- B. How deliverables will be accepted, the reasons for the project, the division of the project into stages
- C. How the project will be controlled, roles and responsibilities, who the customer is
- D. What happened, when it happened, who made it happen

Answer: A

5. Which level of plan forms the basis of the project managers day to day control?

- A. Stage / Tranche
- B. Individuals
- C. Project
- D. Team

Answer: A

6. Complete the following statement choosing the most appropriate option from those below. "The design authority is responsible for."

- A. Co-ordinating the overall programme and constituent projects
- B. The programme
- C. Business integrity within the programme

D. Technical integrity across projects

Answer: D

7. Complete the following statement choosing the most appropriate option from those below. "The Programme Manager is responsible for.."

A. The programme

B. Technical integrity across projects

C. Co-ordinating the overall programme and constituent projects

D. Business integrity within the programme

Answer: C

8. Which of the following options is NOT a step in a Quality Review?

A. Follow up actions

B. Preparation

C. Review Process

D. Production of the deliverable

Answer: D

9. The primary objective of the configuration control process is to ensure that deliverables / products are:

A. Not changed once completed without approval

B. Logged at inception

C. Audited following changes

D. Given an unique ID

Answer: A

10. A Feasibility Study is undertaken to:

A. Produce definitive costs and timescales

B. Explore the value of commissioning a business project

C. Appoint people into roles

D. Satisfy audit requirements

Answer: B

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