

Exam : Cisco 646-392

**Title : Lifecycle Services
Exam(LCSE)**

Version : Demo

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1. In the design phase, which service component provides the customer with a comprehensive design specific to addressing operations and network management processes and tools?

- A. Implementation Plan
- B. Detailed Design Development
- C. Project Kick-off
- D. Business Requirements Document
- E. Business Plan
- F. Staging Plan

Answer: B

2. In the design phase, conducting an onsite discovery workshop to gather data about the critical elements required for a predictable deployment are activities for which service component?

- A. Business Requirements Document
- B. Business Plan
- C. Staging Plan Development
- D. Implementation Plan
- E. Migration Plan Development
- F. Project Kick-off

Answer: C

3. Which services component within the prepare phase provides financial justification and business benefits for a customer to review and evaluate before investing in the technology?

- A. Business Requirements Development
- B. Technology Strategy Development
- C. Business Case Development
- D. Executive Summary Development
- E. Statement of Work Development

Answer: C

4. In the implement phase, project close-out involves which of the following tasks?

- A. customize ongoing support hand-off kit
- B. conduct Engagement Profitability Assessment
- C. execute network migration plan
- D. deliver education based on Staff Planning Development reports

Answer: B

5. Which of the following phases represent the Cisco Lifecycle Services approach?

- A. Initiation, Planning, Analysis, Design, Development, Implementation, Operations, and Maintenance
- B. Project Planning, Site Assessment, Risk Assessment, Solution Selection and Acquisition, Testing, and

Operations

- C. Prepare, Plan, Design, Implement, Operate, and Optimize
- D. Analysis, Design, Deployment, Testing, Implementation, and Production
- E. Presales, Project Planning, Development, Implementation, Operations Testing, and Operations Sign-off

Answer: C

6. Which of the following is a benefit of the operations plan service component within the design phase?

- A. finalizes the location and number of pieces of equipment to be staged
- B. helps reduce disruptions caused by unexpected events during network operations
- C. helps to accelerate the implementation of an advanced technology
- D. helps the customer understand the overall costs to build and operate the network
- E. ensures that the final design meets the business and technical requirements of the customer
- F. helps identify and reduce costly delays and problems in the implementation process

Answer: B

7. Which task is included in the systems migration service component of the implement phase?

- A. customize Ongoing Support Hand-off Kit
- B. execute the Network Migration Plan
- C. monitor the system to identify occurrences of service-level metrics dropping below a defined threshold
- D. provide onsite technical support per Implementation Plan

Answer: B

8. Which definition best describes the staging plan development service component within the design phase?

- A. assesses the current state of the operations and network management infrastructure of the customer, including people, processes and tools, to identify issues and opportunities
- B. provides a step-by-step plan detailing the installation and service-commission requirement tasks to be staged in a controlled implementation environment that emulates a customer network
- C. assesses the ability of the site facilities to accommodate the proposed infrastructure
- D. includes the development and execution of proof-of-concept tests, validates the infrastructure high-level design, and identifies any design enhancements
- E. helps improve the infrastructure security system of the customer
- F. helps improve the performance and functionality of the infrastructure operations and network management system

Answer: B

9. Which service component within the prepare phase provides a high-level, conceptual architecture of the proposed system that addresses the business requirements of the customer?

- A. Business Requirements Development

- B. High-level Technology Strategy
- C. High-level Design Development
- D. High-level Proof of Concept
- E. Technology Strategy Development

Answer: C

10. The change management service component in the operate phase provides which possible benefit?

- A. contributes to reducing operating costs by providing a consistent framework for making necessary changes in an efficient and accountable manner
- B. promotes productivity and efficiency in operations processes by enhancing control over the configuration of network devices and providing access to vital configuration data
- C. ensures the accuracy, completeness, and timeliness of information on the network
- D. notifies interested parties of problems identified, and escalates per customer requirements
- E. improves system service quality and reduces disruptions

Answer: A

11. In the implement phase, as-built documentation provides which of the following?

- A. technical assistance to customers in resolving complex issues and hardware replacement when needed
- B. response plan and logistics that will allow customers to respond to support requests on day of solution launch and beyond
- C. information indicating customer-specific design requirements and configurations
- D. installs and tests advanced technology system components in nonproduction lab environment

Answer: C

12. Presenting and reviewing test results with the customer and determining how the test results impact the design are activities of which service component within the design phase?

- A. Systems Acceptance Test Plan Development
- B. Detailed Design Development
- C. Project Kick-off
- D. Business Requirements Document
- E. Business Plan
- F. Detailed Design Validation

Answer: F

13. In the operate phase, the action of isolating the incident belongs to which service component?

- A. Problem Management
- B. System Monitoring
- C. Change Management
- D. Incident Management

E. Security Administration

Answer: D

14. In the implement phase, staging involves installation and testing the customer's solution components in a non-production lab environment. Which of the following defines the benefit to the partner?

- A. Proper migration allows the customer to adopt the new hardware or software solution without an unacceptable disruption of their network services.
- B. A properly planned and executed Day 1 support plan improves the customer's and their end-users' satisfaction with the implemented solution.
- C. Staging validates that the system is operational to the customer and provides the customer with increased confidence in the implemented system.
- D. Staging validates the system and proactively identifies and resolves any network implementation issues. It demonstrates to the customer that the partner will deploy a quality network in an efficient manner and mitigates risk that the incorrect software or hardware is delivered to the installation site.

Answer: D

15. Which service component within the prepare phase recommends the appropriate technology to address a business requirement of the customer?

- A. Business Requirements Development
- B. Technology Strategy Development
- C. Operations Technology Strategy Development
- D. High-level Design Development
- E. Business Case Development
- F. Proof of Concept

Answer: B

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