

Exam : Cisco 646-391

**Title : Cisco® Lifecycle Services
Express(LCSE)**

Version : Demo

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1. In the implement phase, solution implementation involves which of the following task?

- A. analyze high-level design and technology requirements of the customer
- B. perform preliminary Site Assessment
- C. configure core products
- D. execute test cases

Answer: C

2. Network readiness assessment is an important service component in the plan phase. Which task is part of network readiness assessment?

- A. accounting for all advanced technology system assets and configurations
- B. conducting a discovery workshop to gather data and initiate network implementation plan development
- C. assessing current infrastructure and applications and their readiness to support proposed advanced technology system
- D. documenting network availability and redundancy requirements
- E. developing Site Readiness Assessment Report
- F. conducting Operations Readiness Assessment

Answer: C

3. In the implement phase, staging involves installation and testing the customer's solution components in a non-production lab environment. Which of the following defines the benefit to the partner?

- A. Proper migration allows the customer to adopt the new hardware or software solution without an unacceptable disruption of their network services.
- B. A properly planned and executed Day 1 support plan improves the customer's and their end-users' satisfaction with the implemented solution.
- C. Staging validates that the system is operational to the customer and provides the customer with increased confidence in the implemented system.
- D. Staging validates the system and proactively identifies and resolves any network implementation issues. It demonstrates to the customer that the partner will deploy a quality network in an efficient manner and mitigates risk that the incorrect software or hardware is delivered to the installation site.

Answer: D

4. Which task is included in the systems migration service component of the implement phase?

- A. customize Ongoing Support Hand-off Kit
- B. execute the Network Migration Plan
- C. monitor the system to identify occurrences of service-level metrics dropping below a defined threshold
- D. provide onsite technical support per Implementation Plan

Answer: B

5. During the implement phase, systems acceptance testing does which of the following for the customer?

- A. installs, configures, tests, and commissions tools and processes in accordance with the operations implementation plan
- B. provides information indicating the customer-specific design requirements and configurations
- C. executes the migration plan by migrating network services from an existing state to a future state
- D. provides an objective means of measuring system operability and functionality

Answer: D

6. Which of the following is a task in the operations implementation service component of the implement phase?

- A. operations and network management system staging, installation, and configuration
- B. develop backup/recovery plan
- C. review Operation Design Document
- D. update and document logical and physical topology maps

Answer: A

7. In the implement phase, what is the possible customer benefit of implementation support (Day 1)?

- A. increases revenue or lowers operating costs or does both by helping to ensure that the implemented system is working to the measures defined in the system acceptance test plan
- B. provides documentation needed to understand the details of network that will be useful when planning for future changes to the system
- C. provides instructions on how to get technical support when needed

D. assures customer of a fully operational system and that there is support, if needed.

Answer: D

8. In the design phase, which service component provides the customer with a comprehensive design specific to addressing operations and network management processes and tools?

- A. Implementation Plan
- B. Detailed Design Development
- C. Project Kick-off
- D. Business Requirements Document
- E. Business Plan
- F. Staging Plan

Answer: B

9. Select the task most likely to be a part of the staging plan in the design phase.

- A. identify staff development requirements
- B. create hardware and software configuration checklist
- C. deliver detailed design presentation
- D. host Implementation Kick-off Meeting
- E. determine critical timelines
- F. determine Cisco and partner roles and responsibilities

Answer: B

10. Helping to reduce operating costs for a customer by enhancing IT staff productivity is a benefit of which service component within the design phase?

- A. Security Design Development
- B. Staging Plan Development
- C. Detailed Design Development
- D. Implementation Plan Development
- E. Migration Plan Development
- F. Staff Plan Development

Answer: F

11. In the design phase, a benefit of which service component is accelerating the successful implementation of the customer's network by helping to ensure that the network acceptance test plan is complete?

- A. Migration Plan Development
- B. Implementation Plan Development
- C. Staff Plan Development
- D. Systems Acceptance Test Plan Development
- E. Staging Plan Development
- F. Detailed Design Development

Answer: D

12. Which of the following is a benefit of the operations plan service component within the design phase?

- A. finalizes the location and number of pieces of equipment to be staged
- B. helps reduce disruptions caused by unexpected events during network operations
- C. helps to accelerate the implementation of an advanced technology
- D. helps the customer understand the overall costs to build and operate the network
- E. ensures that the final design meets the business and technical requirements of the customer
- F. helps identify and reduce costly delays and problems in the implementation process

Answer: B

13. Which of the following definitions best describes services stack within the Cisco Lifecycle Services approach?

- A. the required set of services needed to successfully deploy and support Cisco Advanced Technologies
- B. the identification of Advanced Technologies to best support business requirements and objectives
- C. the minimum set of services that a customer needs to successfully deploy and operate a Cisco technology or solution
- D. the minimum set of services required to operate and optimize Cisco Advanced Technologies

Answer: C

14. Which of the following phases represent the Cisco Lifecycle Services approach?

- A. Initiation, Planning, Analysis, Design, Development, Implementation, Operations, and Maintenance
- B. Project Planning, Site Assessment, Risk Assessment, Solution Selection and Acquisition, Testing, and Operations
- C. Prepare, Plan, Design, Implement, Operate, and Optimize
- D. Analysis, Design, Deployment, Testing, Implementation, and Production
- E. Presales, Project Planning, Development, Implementation, Operations Testing, and Operations Sign-off

Answer: C

15. Which of the following definitions best describes business requirements development within the prepare phase?

- A. a set of service component activities that assesses and documents the business requirements of a customer
- B. part of the systems design activity that identifies and documents business requirements to help deploy network technologies
- C. a service component activity that analyzes business requirements and recommends the appropriate technology strategy
- D. part of the high-level design activity that addresses business and technical requirements of the customer

Answer: A

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