

**Exam : IBM 000-020**

**Title : IBM Tivoli Access Manager  
for Enterprise Single Sign-  
On V8.0.1 Implementation**

**Version : Demo**

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solution to help address security and productivity issues. Per their corporate security policy, the organization has detailed requirements related to password management for their enterprise applications.

Which password requirements need to be captured?

- A. details related to application user ID requirements
- B. policy requirements related to the number of applications that a user can access
- C. policy requirements for application and user initiated password resets and password complexity
- D. do nothing as password policy requirements are best addressed within the application space rather than in an Enterprise Single Sign-On project

**Answer: C**

2. Which operator allows specification of a case-sensitive regular expression comparison for attributes in an AccessProfile signature?

- A. Tilde (~)
- B. Hash (#)
- C. Equals (=)
- D. Asterisk (\*)

**Answer: A**

3. What are the directory details of Relational Database backup files created by IBM Tivoli Access Manager for Enterprise Single Sign-On V8.0.1 housekeeping?

- A. The directory must exist with one subdirectory (general).
- B. The directory must exist with two subdirectories (daily, weekly).
- C. The directory must exist with three subdirectories (daily, weekly, monthly).
- D. The directory must exist with four subdirectories (general, daily, weekly, monthly).

**Answer: C**

4. System, machine, and user policies can be configured through AccessAdmin. How are changes synchronized with the AccessAgent?

- A. written by the Administrators on the INI files
- B. propagated only with the Active Directory network service

- C. propagated to the clients on the next Administrator access
- D. propagated to clients the next time AccessAgent synchronizes with the IMS Server

**Answer: D**

5. An SSL VPN can be used in conjunction with IBM Tivoli Access Manager for Enterprise Single Sign-On to provide remote access to business critical information. Which statement is true about the Mobile ActiveCode (MAC) when it is used with a VPN Solution for remote access?

- A. The MAC can only be delivered to a mobile phone and is good for a single use only.
- B. The MAC can be delivered by mobile phone, e-mail, or fax, and it is good for one time authentication only.
- C. The MAC can only be delivered to a mobile phone and it is good until the expiration time is reached, as set by an administrator.
- D. The MAC can be delivered by mobile phone, email, or fax, and it is good until the expiration time is reached, as set by an administrator.

**Answer: B**

6. An application is upgraded and it has been determined that the AccessAgent no longer properly responds to the application. It is understood that for a certain amount of time both the current version and the upgraded version of the application will be used by the end-users. The executables for both versions are the same. What should be the next step?

- A. Open AccessStudio and change the existing AccessProfile to use only the new signatures for Windows, control IDs, or HTML elements.
- B. Open AccessStudio and create a new AccessProfile for the upgraded version and overwrite the existing AccessProfile on the IMS Server.
- C. Open AccessStudio and edit the existing AccessProfile by using new triggers/actions associated with the new signatures for Windows, control IDs, or HTML elements.
- D. Open AccessStudio and create a new AccessProfile for the upgraded version and upload it to the IMS Server so that two separate AccessProfiles may be used by the AccessAgent.

**Answer: C**

7. Which type of IBM Tivoli Access Manager for Enterprise Single Sign-On built-in application connector

should be used to integrate with Novell eDirectory as a backend enterprise directory?

- A. Windows NT Connector
- B. Generic (LDAP) Connector
- C. Network Information Service Connector
- D. Active Directory Service Interfaces Connector

**Answer: B**

8. What are two valid reasons for using IBM Tivoli Access Manager for Enterprise Single Sign-On Graphical Identification and Authentication (GINA)? (Choose two.)

- A. The customer needs to implement a shared desktop or private desktop environment.
- B. The customer's Active Directory passwords are synchronized with IBM Tivoli Access Manager for Enterprise Single Sign-On.
- C. The customer's PCs have a Novell GINA, and IBM Tivoli Access Manager for Enterprise Single Sign-On does not support Novell GINA.
- D. The customer wants to use the IBM Tivoli Access Manager for Enterprise Single Sign-On Self-Service Password Reset functionality from a locked machine.
- E. If the customer decides to use IBM Tivoli Access Manager for Enterprise Single Sign-On GINA, they will not be able to bypass IBM Tivoli Access Manager for Enterprise Single Sign-On and log in directly to Windows in the event of an IBM Tivoli Access Manager for Enterprise Single Sign-On system failure.

**Answer: AD**

9. In the customer's environment, a group of five employees work within a room that has three PCs. The PCs have excellent hardware configurations, with considerable RAM and a fast CPU. The employees use these PCs only when they need to access an application, which is for a short duration of time. For the rest of the time, they work with their tools on their desks.

Which IBM Tivoli Access Manager for Enterprise Single Sign-On session management configuration should be used for these three PCs for optimum performance?

- A. Citrix workstation
- B. personal workstation
- C. shared workstation, private desktop

D. shared workstation, shared desktop

**Answer: C**

10. Machine policy templates can be assigned based on certain attributes of a machine. A customer organizes their machines based on the following requirements:

The machines are all placed in specific Organizational Units in the Active Directory.

The customer has Citrix Servers, and they have a specific naming convention meant only for their Citrix Servers.

The customer has DHCP enabled for all the client machines.

The customer has made it clear that they should not need to change anything in the existing infrastructure.

Given these requirements, which single assignment attribute would be chosen for assigning machine policy templates?

A. Hostnames

B. IP Addresses

C. Machine Group Tag

D. Active Directory Groups

**Answer: C**

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